# Al in a nutshell

### Quick reference guide



#### Natural Language Processing (NLP)

enables computers to understand and talk to us in plain human language.

#### Chatbots & Virtual Assistants

e.g., Siri, Alexa, Google Assistant

#### Language Translation

e.g., Google Translate, Microsoft Translator, DeepL Translator

#### Text Generation and Summarization

e.g., GPT-based applications

#### **Sentiment Analysis**

e.g., tools for social media monitoring like Lexalytics, Qualtrics, TalkWalker, Brand24

#### **Text Analysis**

e.g., for content moderation, spam detection, document summarization

#### Speech Recognition

e.g., Siri, Alexa, Google Assistant, Duolingo

#### Image & Video Recognition

e.g., for photo tagging on social media, security surveillance, and medical imaging

#### **Object Detection**

e.g., for autonomous vehicles, self-driving cars

#### **Facial Recognition**

e.g., to identify individuals, for security systems, smartphone unlocking

#### Augmented Reality (AR)

e.g., to enhance user experiences in gaming, retail, and navigation

#### Video Analysis

e.g., to detect events, activities, and changes over time, in security monitoring, traffic

### Optical Character Recognition (OCR)

e.g., for converting documents into editable and searchable data



#### **Computer Vision**

empowers machines to identify and recognise objects and visual information from the world.



# Machine Learning & Predictive Analytics

teach computers to learn from data and make smart, informed guesses and forecasts.

#### Recommendation Systems

e.g., Netfix, Amazon recommendations

#### Forecasting

e.g., in supply chain management, sales, energy consumption, customer churn prediction

#### Fraud Detection

e.g., in banking, insurance, online payment systems

#### Risk Assessment

e.g., credit scoring systems

#### Diagnostics

e.g., in healthcare

#### Industrial Automation

e.g., robotic arms in manufacturing, surgical robots, warehouses

#### Drones

e.g., for delivery and surveillance

### Robotic Process Automation (RPA)

e.g., automating repetitive and rule based tasks, data entry, invoice processing, & customer service operations

#### Collaborative Robots (Cobots)

e.g., working alongside humans, ensuring safety and fexibility in operations

#### Autonomous Vehicles

e.g., self-driving cars, trucks, automated guided vehicles (AGV)

#### **Humanoid Robots**

e.g., resembling and mimicking human actions, in research, entertainment, customer service

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## Robotics &

facilitate execution of tasks automatically, enhancing operational efficiency.



# Data Analytics & Business Intelligence

extract valuable insights from data to drive informed business decisions

#### **Business Intelligence Tools**

e.g., Tableau, PowerBI

#### **Anomaly Detection**

e.g., identifying unusual patterns or deviations in data

#### Pattern Recognition

e.g., identifying patterns in data, in banking, customer segmentation, maintenance

#### Optimisation

e.g., supply chain, energy management, dynamic pricing, logistics planning

#### Analysi

e.g., sentiment analysis in social media monitoring, fnancial performance analysis, business operations

# Al in a nutshell

### **Key Concepts**

#### **General Al Concepts**

#### AI - Artificial Intelligence

The simulation of human intelligence in machines that are designed to think and act like humans

#### AGI - Artifcial General Intelligence

Al that can perform any intellectual task that a human can do. AGI is a theoretical goal of Al research

### Narrow AI - Narrow Artifcial Intelligence

Al that is specialised for a specific task or a narrow range of tasks (e.g., speech recognition, image classification

#### ML - Machine Learning

A subset of Al that involves training algorithms to recognise patterns in data and make decisions without being explicitly programmed

#### Supervised learning

A type of machine learning where the model is trained on labelled data, learning to map inputs to outputs based on example inputoutput pairs.

#### **Unsupervised learning**

A type of machine learning that involves fnding hidden patterns or intrinsic structures in input data without the use of labelled responses.

#### Reinforcement learning

A type of machine learning where an agent learns to make decisions by taking actions in an environment to maximise cumulative rewards through trial and error.

#### **DL** - Deep Learning

A type of machine learning that uses neural networks with many layers (hence "deep") to analyze and learn from large amounts of data

#### **Neural Networks**

A neural network is a computational model inspired by the human brain's interconnected neurons, designed to recognise patterns and solve complex problems through layers of interconnected nodes

#### CNN - Convolutional Neural Network

A type of deep learning model typically used for analyzing visual data, such as images.

#### RNN - Recurrent Neural Network

A type of neural network that is well-suited for processing sequential data, like time series or natural language.

#### GAN - Generative Adversarial Network

A type of neural network where two models, a generator and a discriminator, are trained together to generate realistic data (e.g., images)

#### **NLP - Natural Language Processing**

The branch of AI that focuses on the interaction between computers and human (natural) languages, enabling machines to understand, interpret, and respond to human language.

#### **Data & Computing**

#### IoT - Internet of Things

A network of interconnected devices that collect and exchange data, often integrated with AI to automate processes and analyze data.

#### **Big Data**

Large volumes of data that can be analyzed computationally to reveal patterns, trends, and associations, especially in relation to human behavior and interactions.

#### API - Application Programming Interface

A set of tools and protocols for building and interacting with software applications, often used to integrate AI capabilities into other systems.

#### **GPU - Graphics Processing Unit**

A specialised processor that can perform many calculations simultaneously, widely used in deep learning for training models faster.

#### **Ethics & Governance**

#### Al Ethics

The field of study that addresses the moral implications and societal impact of AI technologies, focusing on ensuring that AI systems are fair, transparent, and accountable.

#### XAI - Explainable AI

Techniques in AI that make the decision-making process of models transparent and understandable to humans.

#### Al Governance

The framework of policies, regulations, and guidelines that govern the development and use of Al technologies.

### IEEE - Institute of Electrical and Electronics Engineers

A professional association that develops standards and ethics guidelines for Al and related technologies.

### Facts & Figures

\$15.7 trillion global economic growth that Al will provide by 2030 according to PwC research

Who will get the biggest share of this price?

Those who take the lead now.

Generative AI could boost Belgian economy by up to € 50 billion over the next 10 years according to report from Implement Consulting Group, commissioned by internet giant Google

80% of Belgian CEOs are convinced that GenAI will change the way their company creates, delivers & captures value in the next 3 years. according to the PwCs 27th Annual Global CEO Survey Jan 2024

Up to 70% reduction in cycle time for physical product design through (Gen)Al technology Industry 4.0 in higher gear through (Gen)Al technology May 2024 - Bart Verlinden - Sirris